

**Superior Court of California, Riverside County
Family Law – Private Mediation
Post-Mediation Survey**

RI-ADR015

Local Rule 3228 requires parties and/or their attorneys to submit this survey within ten (10) days after the last mediation session. All mediation participants, including non-parties, may also submit surveys. Your responses will help the court improve its Alternative Dispute Resolution (ADR) programs and will be included in statistical reports. Trial judges and non-ADR court staff do not see specific evaluations. Court staff will not show this survey to your mediator without permission (see Question 9).

Please send your completed form to the ADR Director as follows:

**Riverside County Superior Court, Historic Courthouse
4050 Main Street,
Riverside, CA 92501
E-mail: CourtADRDIRECTOR@riverside.courts.ca.gov
Fax: (951) 777-3164**

Case Name: _____ Case Number: _____

Mediator's Name: _____ Date(s) of Mediation: _____

Case type: ☐ Divorce ☐ Spousal Support ☐ Child Support ☐ Custody & Visitation
Check all that apply.

☐ Paternity ☐ Property or business division ☐ Pensions ☐ Other: _____

You are: ☐ Petitioner ☐ Petitioner's attorney ☐ Respondent ☐ Respondent's attorney
☐ Other _____

1. Did you reach an agreement at the mediation session(s)? ☐ Yes ☐ No ☐ Partially

Did you reach an agreement after the mediation session(s)? ☐ Yes ☐ No ☐ Partially

2. How would you rate this mediation experience in general?
☐ Excellent ☐ Good ☐ Satisfactory ☐ Bad

3. How many mediation sessions occurred? _____ Total number of hours: _____

4. IF THE CASE FULLY OR PARTIALLY SETTLED AT THE MEDIATION SESSION:

a. How satisfied are you with the settlement agreement?
☐ Very satisfied ☐ Satisfied ☐ Not satisfied

b. How was the case resolved?
☐ As a direct result of the mediation.
☐ As an indirect result of the mediation.
☐ Resolution was unrelated to the mediation.

5. IF THE CASE DID NOT SETTLE AT OR AFTER THE MEDIATION SESSION(S):

a. Did/will the mediation help you reach an agreement later?

☐ Yes ☐ No ☐ Maybe

b. Are you satisfied with the outcome (not settling)?

☐ Yes ☐ No ☐ Somewhat

c. Why didn't the case settle? Check all that apply:

- ☐ An essential person did not participate or was not prepared.
☐ Timing: ☐ Parties lacked essential information ☐ A party was not ready to make final decisions.
☐ The opposing side's lack of cooperation.
☐ Trial is more appropriate than mediation in this case.
☐ The mediator lacked sufficient skills or expertise.
☐ Other (Explain): _____

6. The mediation ☐ reduced ☐ increased your side's total costs in resolving this case by:

☐ Under \$1000 ☐ \$1000 - \$2500 ☐ \$2500 - \$5000 ☐ \$5000 - \$10,000 ☐ \$10,000 - \$25,000, ☐ Other: _____
(Consider attorneys fees, expert witness fees and other costs associated with litigation.)

7. The mediation ☐ reduced ☐ increased the number of court days needed to resolve this case by:

☐ 0 ☐ ½ day ☐ 1 – 2 days ☐ 3 – 5 days ☐ 5 – 10 days ☐ more than 10 days (#) _____
(Consider the number of court days saved/added for motions, hearings, settlement conferences and trial.)

8. On a scale of 1 to 5, with 1 being the lowest level and 5 being the highest level, please indicate your satisfaction by rating the following statements:

		Disagree		Agree		N/A or Don't Know
		1	2	3	4	5
a.	This mediation process was fair to all parties.					
b.	This mediation process allowed me/my client to fully express our concerns.					
c.	Communication between the parties/attorneys improved.					
d.	I/my client felt unduly pressured by the mediator to reach an agreement. (1=did not feel pressured; 5=did feel pressured)					
e.	The mediator understood the key issues and concerns.					
f.	If the case didn't settle or didn't fully settle: The mediation helped the parties resolve, narrow or eliminate some issues.					
g.	The mediator has charged a fair amount for his/her services.					
h.	The mediator has provided adequate notice of all fees and costs.					
i.	I would recommend this mediator to others.					
j.	I would use mediation again to resolve future disputes.					

9. May court staff give your mediator a copy of this survey? ☐ Yes ☐ No

10. Additional Comments:

Thank you for your feedback. You may contact the ADR Director with additional comments.